

CERTIFICATE OF MAILING UNDER 37 CFR § 1.8(a)

I hereby certify that the enclosed correspondence is being deposited with the United States Postal Service as first class mail/priority mail, postage prepaid, in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

8/26/03

Date

Mary Anza
 Mary Anza

 2143
 #7
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 10/21/03

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of	:	Customer No.: 32127
Boris S. Elman et al.	:	
Appln. No. 09/539,972	:	Examiner: J.E. Avellino
Filing Date: 3/31/00	:	
For: GRAPHICAL USER INTERFACE AND METHOD FOR CUSTOMER CENTRIC NETWORK MANAGEMENT	:	Art Unit: 2143

RECEIVED

SEP 03 2003

Technology Center 2100

Commissioner for Patents
 P.O. Box 1450
 Alexandria, VA 22313-1450

PETITION FOR EXTENSION OF TIME UNDER 37 CFR 1.136(a)

Dear Sir:

Applicant hereby petitions for an extension of one month to respond to the Office Action mailed from the USPTO on May 14, 2003. Because of the present extension, the time period for response will now expire on September 14, 2003.

Please charge Deposit Account No. 07-2339 in the amount of \$110.00, the fee for this extension; and charge any additional fees, and credit any overpayment, to Deposit Account 07-2339.

A duplicate copy of this petition is enclosed.

09/02/2003 EFLORES 00000084 072339 09539972

01 FC:1251 110.00 DA

Date: 8/22/2003

Verizon Corporate Services Group Inc.
 600 Hidden Ridge, HQE03H01
 Irving, TX 75038
 Telephone No. 781-466-2220

Respectfully submitted,

James K. Weixel
 Attorney for Applicant(s)
 Registration No. 44,399